Airport Assistance 2026

Airport Flight Connection Service to support our children

A chaperone will meet your child at the plane door, escort them through the airport (Passport Control, changing terminals and shops) and then take them to the gate for their connecting flight. Service can be extended to other airports but Airside Transit benefits most children who travel through Heathrow.

Airside Transit Services

Service	1.5 Hours Landside or 3 Hours - Airside	Fee
Landside Arrival	Meet in Arrivals Hall	£120
Landside Arrival	Meet Unaccompanied Minor	£120
Airside Arrival	Meet at aircraft	£220
Landside Transit	Meet at aircraft and assist to aircraft	£220
Airside Transit	Meet at aircraft, change terminal and assist to aircraft	£220
Landside Departure	Check-in and see to security	£120
Landside Departure	Check-in for Unaccompanied Minor	£180
Airside Departure	Check-in and assist to aircraft	£220
UM Flight Escort	Adult escort on UK Domestic flights	Escort travel costs + £250
	Additional Charges	
Out of Hours	Prior to 06.00 and after 21.00 - hourly charge	£40
Excess Time	Hourly Charge	£40
Chaperone Care	Off airport site - hourly charge	£55
Emergency	Call out fee	£100
Cancellation	Within 24 hours of service	100%
Cancellation	Within 48 hours of service	50%
Late Bookings	Up to 48 hours before flight	£50
Bank Holidays	Surcharge	+50%

Please book as early as possible to ensure availability

*prices valid until 31 December 2026

Contact us

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