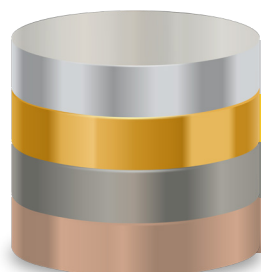


# Guardianship Services

## Guardianship packages

	Platinum	All Students requiring full guardianship & parents requiring English/local language support
	Gold	All Students requiring full guardianship including hosting
	Silver	All students requiring emergency support and transport arrangements
	Bronze	For students requiring emergency support only

## How we will support you...

Before you arrive		Platinum	Gold	Silver	Bronze
Visa support letter	Confirmation of guardianship letter to support your visa application				
Guardian	Academic Families is your guardian; introduction to your personal Guardianship Care Manager				
Student & parent handbooks	What to expect in the UK, at boarding school, staying with a UK family and advice to support your child.				
Shopping	Advice and support to preorder your school shopping				
Parent and student portals	Log into your parent and student portals on our guardianship management system. Access your arrangements including live flight details, expense account and general resources.				
Host credentials	Everyone 16 and older in the host's household has police disclosure clearance including continuous monitoring where available; homes are inspected and hosts complete safeguarding training. We review their suitability to host each year.				

When You Arrive		Platinum	Gold	Silver	Bronze
Meet & Greet	We love to meet you and help settle your child				
Welcome pack	Useful items to help settle your child and mobile contract SIM if you ordered one				

In an Emergency		Platinum	Gold	Silver	Bronze
Emergency support	Out of hours support				
Emergency hosting	Travel disruption or school disciplinary suspension	£	£	£	£
Suspension support	Emergency hosting and School meetings attendance	£	£	£	£
Emergency cash	From selected ATMs	£	£	£	£

Hosting		Platinum	Gold	Silver	Bronze
Match to compatible host	We are proud of our success matching the best home to each child				
Exeat/Leave weekend	Homestay for Exeat/Leave weekend	£	£		

Half Terms	Homestay for Half Terms	£	£
Restaurant meal	Student request or host arrangement	£	£
Feedback	Host feedback is available on your parent portal after each visit		

## UK Transfers

		Platinum	Gold	Silver	Bronze
UK transfers	Arrange appropriate UK travel transfers - communication with parent, child, school, host and driver - view in real time on your parent and student portals	£	£	£	
Unaccompanied Minor service	UM transfers managed for young flyers, including named escort waiting at the airport until their flight leaves	£	£	£	
Airport Assistance	Independent flyers escorted through the airport from plane door to/from UK transfer - flight or taxi	£	£	£	
Flight chaperone	Adult chaperone accompanying student on flight	£	£	£	

## At School

		Platinum	Gold	Silver	Bronze
Termly visit	Ongoing contact with school staff regarding your child's well-being			Termly phone call	Termly phone call
Parents' Meeting attendance & report	Pre meeting questionnaire, meeting attendance, report & follow up as required	£	£		
Ad hoc meeting attendance	School meetings, shopping etc	£	£		
Pastoral support	Pastoral support and advice as required				
Academic support	School meeting attendance and support to manage academic concerns				
Expenses	Payment of student expenses incurred out of school	£	£		

## Extra Support

		Platinum	Gold	Silver	Bronze
Foreign language communication	Our interpreters ensure parents understand how to support each child's academic, personal and social life				
Special Needs	Additional pastoral or educational support for your child				
Half Term trips	Bespoke trips for our students	£	£		
Holiday Guardianship	Christmas, Easter or Summer holiday guardianship	£	£		
UK mobile SIM	Pre purchase an annual contract - SIM included in your Welcome pack	£	£	£	£
Pocket money	Transfer pocket money to your child's school or personal bank account without forex charges		£	£	
Birthday present	Your child will receive a present from Academic Families				
Birthday card	We send cards for different occasions – Welcome, Birthday, Good Luck, Get Well etc.				
Birthday cake	We can organise a birthday cake big enough for all your child's boarding friends, if you wish	£	£	£	£
Luggage storage	Luggage storage on request	£	£		
Visa/Immigration services	Access our preferential rates without costly lawyer's ID verification procedure	£	£		
Revision courses	Advice and booking tutors and revision courses	£	£	£	
Short courses	Holiday short course selection and application support	£	£	£	
Parent 1:1 English course application	Homestay with a teacher close to school - learn English & visit your child at school - ideal pre holiday - UK visit and then continue lessons online	£	£	£	

£ - Additional charge to Expense account if costs incurred